



Code Enforcement

Animal Complaints

[Police Communications](#) takes complaints about animals that are roaming at large in a neighborhood. Police Communications can be reached twenty-four (24) hours a day at 972-335-5505 or via e-mail at police@friscotexas.gov. Police Communications will make a determination regarding the degree of any animal-related emergencies and contact the appropriate person to respond to the complaint. If you require additional information regarding West Nile virus and other health risks, contact the [Health & Food Safety Division](#) at 972-335-5580, ext. 155.

Building Complaints

Building site complaints (i.e., builder trash & debris, erosion control, mud in street, etc.) can be reported to the Building Inspection Division at 972-335-5580, ext. 189, 188, or 153.

Building and/or Fence Permits are required for new construction, including fence installations, room additions & alterations, remodels, roof repairs & installations, etc. If you suspect construction may be occurring without the issuance of a permit, report your concern to the Building Inspection Division. You may also leave a voice mail message at 972-335-5580, ext. 189 or 153 or send your concern via e-mail to bdginsp@friscotexas.gov or code@friscotexas.gov. A Building Inspector or Code Enforcement Officer will need the Complete Street Address or cross-street location to research and inspect the property.

Fences, Decks, Arbors & Accessory Buildings

Property owners are responsible for maintenance of accessory structures, decks, fences, etc. on their property. Fences that are leaning, have missing slats or posts, or have decayed are in violation. Anyone who installs a fence, deck, arbor or other accessory structure must obtain a Building Permit prior to construction. Fence Permits are required prior to the construction of new and replacement fences. You may obtain a Building Permit and/or Fence Permit from the [Building Inspection Division](#)

Garage Sale Signs

Garage Sale Signs do not require the issuance of a Sign Permit. Garage Sale Signs may be displayed as early as 12 p.m. noon on the Thursday immediately preceding the weekend of the garage sale and must be removed by 6 p.m. on the Sunday of the weekend of the garage sale. Garage Sale Signs cannot be larger than six (6) square feet in total area. Information on the sign must include the date, address (location), and hours of the garage sale in letters at least one (1") inch tall on the garage sale sign.

Please place Garage Sale Signs on private property. Do not place Garage Sale Signs on fences, poles, trees or railings. Ensure that the signs do not contain any balloons, streamers or similar materials. Garage Sale Signs must not block drivers' visibility and should be placed 10-15 feet from the curb or street pavement. Do not decorate and/or park a vehicle at an intersection, or place signs on a vehicle, to advertise for a garage sale.

Contact Code Enforcement at 972-335-5580 Ext. 188 or a Permit Technician in Building Inspections at Ext 186 or 102, if you have questions.

Grass, Weeds (Tall Vegetation), Tree Limbs & Shrubs

Property owners and residents are responsible for the maintenance of their yards, easements and alleyways. Ground vegetation cannot exceed twelve (12") inches. Tree limbs and shrubs must not obstruct drivers' visibility. Alleys and sidewalks must be kept free of overhanging limbs and branches.

Property owners who regularly cultivate (plant crops) their properties are required to mow the outer perimeters and maintain the right-of-way adjacent to their properties.

To report a complaint regarding tall vegetation, contact the Code Enforcement Division at 972-335-5580, ext.188 or via e-mail to code@friscotexas.gov.

Home-Based Businesses

A resident may operate a business within a residential home as long as the home-based occupation meets the requirements of the Home Occupation Ordinance. For additional questions regarding the Home Occupation Ordinance, please call 972-335-5580, ext. 160 or 136. To report a Home Occupation violation, contact Code Enforcement at 972-335-5580 Ext 188 or via e-mail at code@friscotexas.gov.

Motor Vehicles & Parking Complaints

Complaints regarding vehicular parking and/or motor vehicles (boats, recreational vehicles, trailers, etc.) or other vehicular concerns, should be directed to [the Police Department](#) at 972-335-5505.

Guests who visit from outside Collin or Denton counties may request a Visitor On-Street Parking Permit from the Police Department for a temporary period of time not to exceed five (5) days.

Noise Violation Complaints

Noise violations (i.e., barking dogs, construction site machinery, loud music, etc.) may be reported to the [Police Department](#) at 972-335-5505.

Swimming Pools & Spas

Complaints regarding public, semi-public or private swimming pools and/or spas can be reported to [Health & Food Safety](#) at 972-335-5580, ext. 155 or e-mail to health@friscotexas.gov. This includes pools and/or spas that lack regular maintenance; inadequate gate operation; and improperly installed or dilapidated fences and/or barriers.

Trash, Litter & Debris

All property owners, residents, and businesses are required to keep their property clean and free of trash and hazardous items, and to properly dispose of and/or discard debris. Litter, appliances, combustible materials, hazardous chemicals, vehicle parts, construction & landscape materials, tires, and other unsafe, unsanitary and/or unsightly matter are objectionable. To report a complaint regarding trash, debris or other unsightly matter at a property, contact the Code Enforcement Division at 972-335-5580, ext. 188 or send your concerns via e-mail to code@friscotexas.gov. For trash pickup, a resident may contact Environmental Services at 972-335-5519 or 972-335-5558.

Unsafe Structures

Complaints regarding dangerous structures such as open wells, storm shelters, dilapidated buildings or fences may be reported to a Code Enforcement Officer at 972-335-5580, ext. 188, or via e-mail to code@friscotexas.gov. The structure may require demolition or securing from entry to prevent life and safety hazards. If there is an immediate safety issue regarding an unsafe structure or unsecured pool, contact the Code Enforcement Division at 972-335-5580, ext. 188 during regular business hours. You may also call the [Police Department](#) at 972-335-5505. Police Communications will contact an "on-call" Code Enforcement Officer to inspect the property.